Complaints Breakdown

Between May 2010 and July 2012 matter were dealt with by the Standards sub-committee

Year	2010	2011	2012	2013	2014	2015	2016
Total number of complaints	7	7	12 ¹	4	3	4	132
Member complains	Total 4	None	Total 4	Total 2	None	None	None
against member	1 [sent for investigation breach upheld] 1 [sent for investigation no breach] 2 [no further action]		1 [sent for investigation complaint withdrawn] 2 [sent for investigation no breach] 1 [local solution by monitoring officer]	1 [sent for investigation no breach] 1 [local solution by monitoring officer]			

¹ 5 received before July 2012 ² including 3 still under investigation

Complaints Breakdown

Year	2010	2011	2012	2013	2014	2015	2016
Member of public	Total 1	Total 6	Total 8	Total 2	Total 3	4	13
complains against members	1 [sent for investigation no breach]	1 [sent for investigation no breach] 5 [no further action]	1 [sent for investigation no breach] 7 [no further action]	1 [sent for investigation no breach] 1 [no further action]	1 [sent for investigation local solution by monitoring officer] 1 [sent for investigation no breach] 1 [no further action]	1 [local solution by monitoring officer] 3 [sent for investigation no breach]	1 [withdrawn] 2 [local solution by monitoring officer] 7 no breach of the code identified
Officer complains against members	Total 2 1 [sent for investigation no breach] 1 [no further action]	Total 1 1 [sent for investigation breach upheld]	None	None	None	None	None